



Xiao-I Corporation Partners with Leading Telecommunications Provider to Revolutionize Customer Service with AI Chatbot Solution

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SHANGHAI, June 28, 2024 /PRNewswire/ -- Xiao-I Corporation (NASDAQ: AIXI), a leading AI company, is proud to announce a partnership with a leading telecommunications provider to deploy its advanced AI Chatbot solution in Q2. This strategic collaboration aims to transform the provider's customer service operations by enhancing service efficiency, reducing operational costs, and providing 24/7 personalized support.

Xiao-I Corporation's AI Chatbot is designed to address significant challenges in customer service. Our product is specifically tailored for enterprise-level Maas (Model as a Service), offering controlled responses without hallucinations and customization based on the business knowledge and processes of the enterprise, truly fitting business scenarios and needs. Additionally, the customizable small models and platform-based customization process ensure rapid and flexible delivery, allowing enterprises to quickly experience AI-powered call center services.

By automating repetitive tasks, the chatbot frees human agents to focus on more complex issues, thereby improving overall service efficiency. The chatbot also provides continuous customer support, ensuring that clients receive assistance at any time, which enhances customer satisfaction. Leveraging advanced AI algorithms, the chatbot delivers tailored responses, improving customer engagement and satisfaction.

The implementation of Xiao-I's AI Chatbot on WhatsApp for a leading telecommunications provider represents a significant advancement in customer service. This deployment not only addresses key challenges but also sets a new standard for the industry. The chatbot's intuitive design, zero-code deployment, and robust scalability highlight Xiao-I Corporation's expertise in delivering cutting-edge AI solutions.

About Xiao-I Corporation

Xiao-I Corporation is a leading cognitive intelligence enterprise in China that offers a diverse range of business solutions and services in artificial intelligence, covering natural language processing, voice and image recognition, machine learning, and affective computing. Since its inception in 2001, the Company has developed an extensive portfolio of cognitive intelligence technologies that are highly suitable and have been applied to a wide variety of business cases. Xiao-I powers its cognitive intelligence products and services with its cutting-edge, proprietary AI technologies to enable and promote industrial digitization, intelligent upgrading, and transformation. For more information, please visit: www.xiaoi.com.

Forward-Looking Statements

This press release contains forward-looking statements as defined by the Private Securities Litigation Reform Act of 1995. Forward-looking statements include statements concerning plans, objectives, goals, strategies, future events or performance, and underlying assumptions and other statements that are other than statements of historical facts. When the Company uses words such as "may," "will," "intend," "should," "believe," "expect," "anticipate," "project," "estimate" or similar expressions that do not relate solely to historical matters, it is making forward-looking statements. Forward-looking statements are not guarantees of future performance and involve risks and uncertainties that may cause the actual results to differ materially from the Company's expectations discussed in the forward-looking statements. These statements are subject to uncertainties and risks including, but not limited to, the following: the Company's ability to achieve its goals and strategies, the Company's future business development and plans for future business development, including its financial conditions and results of operations, product and service demand and acceptance, reputation and brand, the impact of competition and pricing, changes in technology, government regulations, fluctuations in general economic and business conditions in China, and assumptions underlying or related to any of the foregoing and other risks contained in reports filed by the Company with the U.S. Securities and Exchange Commission ("SEC"). For these reasons, among others, investors are cautioned not to place undue reliance upon any forward-looking statements in this press release. Additional factors are discussed in the Company's filings with the SEC, including under the section entitled "Risk Factors" in its annual report on Form 20-F filed with the SEC on April 30, 2024, as well as its current reports on Form 6-K and other filings, all of which are available for review at www.sec.gov. The Company undertakes no obligation to publicly revise these forward-looking statements to reflect events or circumstances that arise after the date hereof.

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